



Adroit Data Recovery Centre Pte Ltd

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Seagate Warranty Claim Form

Under mutual arrangement between Seagate and ADRC, please fill up the following form if you intend to submit a Seagate hard disk (with valid warranty) for data recovery by ADRC.

Name of person
requesting for data
recovery :

(Name should be same as the person returning drive for warranty claim)

NRIC No. :

Drive Part Number :

Model Number :

Drive Serial Number :

Important Notes:

ADRC is not responsible or guarantee any hard disk warranty claim. ADRC just helps to facilitate warranty claim for naturally failed disk(s) which need data recovery service. Warranty may be void if upon inspection, any one of the followings is observed:

- Evidence of drive being opened by any other third-party service providers before reaching ADRC*
- Dents on top cover or base-plate*
- Missing base-plate screw(s)*
- Label tampered (peeled off, torn, missing defaced or missing label info)*
- Drive seal missing or damaged*
- Damaged connector*
- Damaged pins or connector housing*
- Burn connector*
- Burnt component(s) on PCB*
- Signs of abuse with repaired or soldered PCBA component*
- Drive with any signs of abuse or mishandling not accepted by the disk manufacturer*

For Official use

Authorized Signatory from ADRC

Company Stamp of ADRC

Name / Title

Date